

Springwater Golf Club

Members and Visitors Code of Conduct

18 November 2026

Purpose

At Springwater Golf Club, we are committed to providing a safe, welcoming, inclusive and respectful environment where everyone feels welcome and valued. This Code of Conduct outlines the standards of behaviour expected from all members and visitors to help ensure a positive experience for all.

As a member or visitor using our facilities, you are expected to:

- Treat everyone fairly and with respect, regardless of age, gender, race, disability, sexual orientation, religion or background
- Act with integrity, honesty and good sportsmanship at all times
- Respect the rights, dignity and worth of every person and treat everyone with mutual trust and respect.
- Treat all staff and volunteers with respect and courtesy at all times, and comply with their reasonable instructions, recognising their role in maintaining a safe, well-run environment
- Promote the positive values of golf, including fairness and respect both on and off the course
- Behave responsibly when representing the club in the community
- Challenge or report any behaviour that is discriminatory, abusive or inappropriate
- Support a welcoming and inclusive club environment for all

You must not engage in behaviour including, but not limited to:

- Bullying, harassment or intimidation
- Physical or verbal abuse
- Discriminatory behaviour or language
- Use of foul, abusive or offensive language
- Inappropriate physical contact
- Any conduct that may put yourself or others at risk

Safeguarding and Welfare

Springwater Golf Club is committed to safeguarding the welfare of children, young people and adults at risk.

All members and visitors share a responsibility to:

- Help create and maintain a safe environment for all
- Be vigilant and report any safeguarding concerns promptly
- Never ignore, dismiss or condone poor or harmful behaviour
- Respect and adhere to safeguarding policies and procedures at all times

If you have a concern about the welfare of any individual, you should report it immediately to the **Club Safeguarding and Welfare Officer** or a member of staff/committee .

Club Safeguarding and Welfare Officer:
Name: Denise Driscoll

Email: djd34743@gmail.com
Phone: 07815 901 974

All concerns will be taken seriously and handled appropriately in line with club safeguarding procedures.

Responsibilities as a Player

The game of golf is based on honesty and integrity. Your responsibilities as a player are to:

- Pre-register any intent before starting to play.
- Play to the Rules of Golf (following any local rules), act with integrity, and refrain from using or overcoming any rule to any gain or unfair advantage.
- Play to the best of their ability
- Certify scores accurately for fellow players after witnessing a round.
- Have only one handicap record, administered by a home club.
- Return all acceptable scores, making the best possible score on each hole – submitting competition scores promptly after play and general play scores before midnight on the day of play.

Breaches of this Code of Conduct

Any breach of this Code will be addressed in line with **Springwater Golf Club** disciplinary procedures.

This may result in:

- Informal or formal warnings
- Restrictions on club use
- Suspension or removal of membership (where applicable)